

Table of Contents

1. Overview & scope.....	1.
2. Collection of Personal Information.....	1.
3. Use and Disclosure.....	1.
4. Data Security.....	1.
5. Access & Correction.....	1.
6. Website & Communication.....	1.
7. Contact points.....	2.
8. Review.....	2.

At SA Tailored Solutions, we are committed to protecting your privacy and handling personal information in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs) where applicable.

Collection of Personal Information

We collect personal information only when it is necessary for our business functions or activities. This may include your name, contact details, business information, and any other information you voluntarily provide through our services, consultations, or digital communications.

Use and Disclosure

We use your personal information to:

- Provide and improve our services.
- Respond to enquiries or requests.
- Fulfil legal, contractual, and regulatory obligations.

We do not share personal information with third parties unless:

- You have given consent.
- It is required by law.
- It is necessary to deliver our services (e.g. certification bodies or government regulators).

Data Security

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification or disclosure. This includes secure storage, access controls, and staff confidentiality practices.

Access and Correction

You may request access to, or correction of, your personal information by contacting us directly. We will respond in accordance with applicable legislation.

Website and Communications

We may collect basic analytics and usage data when you visit our website. This information is anonymised and used solely to improve our digital services.

Review

This policy is reviewed periodically to ensure compliance with relevant legislation and best practices.

Contact Us

For any privacy-related queries or to request access to your personal information, please contact:

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